

Arun and Chichester Citizens Advice Key Statistics 2020-2021

Key Statistics

Arun & Chichester (member)

01/04/2020 31/03/2021



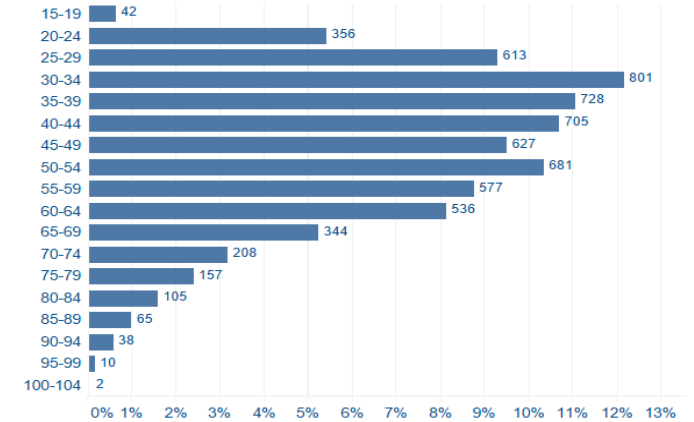
Summary

Clients	10,488
Quick client contacts	844
Issues	21,970
Activities	28,193
Cases	9,007
Outcomes	
Income gain	£3,087,364
Re-imbursments, services, loans	£23,261
Debts written off	£83,909
Repayments rescheduled	£2,170
Other	£92,222

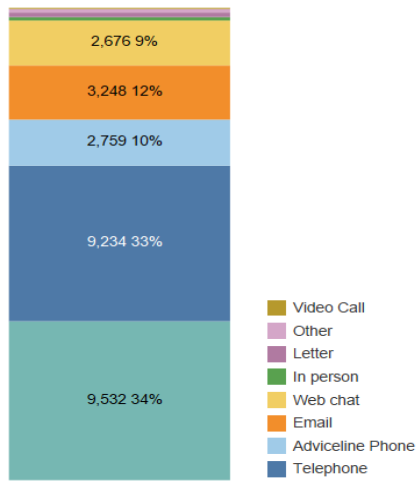
Issues

	Issues	Clients
Benefits & tax credits	3,531	1,847
Benefits Universal Credit	3,777	1,682
Consumer goods & services	912	496
Debt	1,631	692
Education	70	53
Employment	2,967	1,765
Financial services & capability	477	359
GVA & Hate Crime	302	215
Health & community care	1,281	522
Housing	2,686	1,733
Immigration & asylum	328	227
Legal	706	501
Other	948	592
Relationships & family	1,198	762
Tax	143	119
Travel & transport	234	169
Utilities & communications	779	375
Grand Total	21,970	

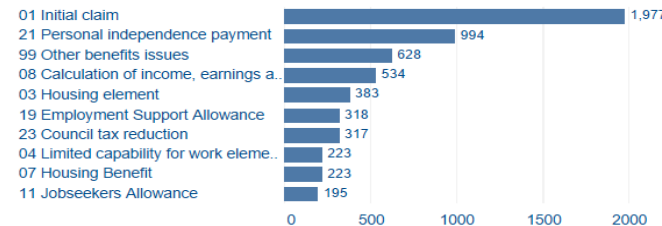
Age



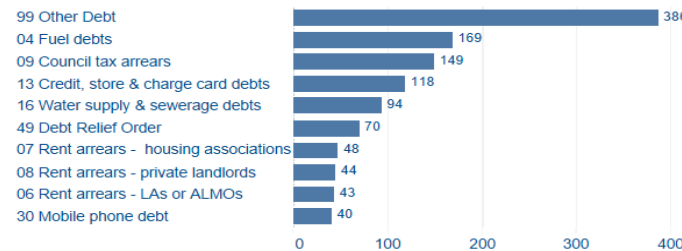
Channel



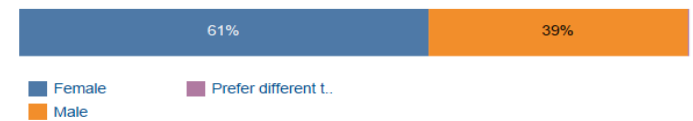
Top benefit issues



Top debt issues



Gender



Disability / Long-term health



Ethnicity

