

Volunteers

Volunteers account for around 80% of the Citizens Advice service. Arun & Chichester Citizens Advice is fortunate to have the services of around **96 volunteers**, without whose energy, expertise and commitment we could not operate.

The volunteers help our clients to understand their rights and responsibilities and empower them to take control of their own situations by giving them the advice and information they need in order to make informed choices and decisions.

Many of our volunteers go into paid employment as a consequence of the training and support they receive as a volunteer, and some of that employment stays within Arun and Chichester Citizens Advice.

If you are interested in being part of our team, or want further information, please visit our website:

www.arunchichestercab.org.uk/volunteer/volunteering

Volunteer story

My journey with Citizens Advice started in June. During the pandemic I made the decision to rearrange my career and to turn my regular life upside-down.

I have started University and to deepen my understanding of the issues arising in my chosen degree, I've started to volunteer as an adviser working remotely. I am really grateful to my Supervisors and colleagues for the support they provide to me every day gaining experience in the adviser role and the knowledge picked up along the way.

Meanwhile I am progressing with my training and I have taken a chance and applied for a part-time paid position within the Projects Team. I have always hoped that I could turn my hobbies of reading and research into helping individuals to stand their ground in difficult times and to empower them to act.

The experience of volunteering with Citizens Advice has changed my life and I am sure there are many more of my colleagues who would agree with me on this statement. I wish the volunteering opportunities would be widely advertised, so more and more people believing in the same principles could connect and work together towards a better future.